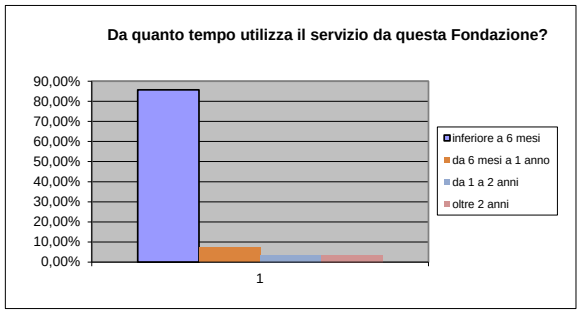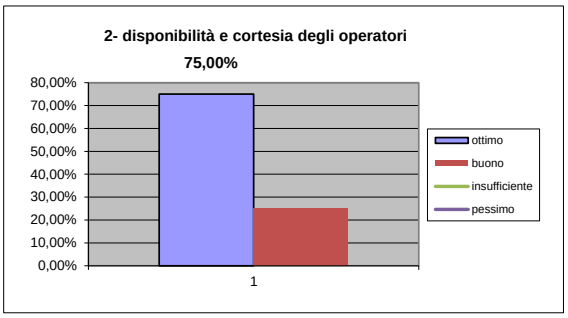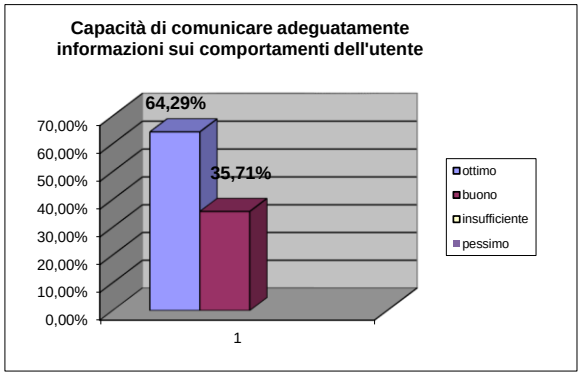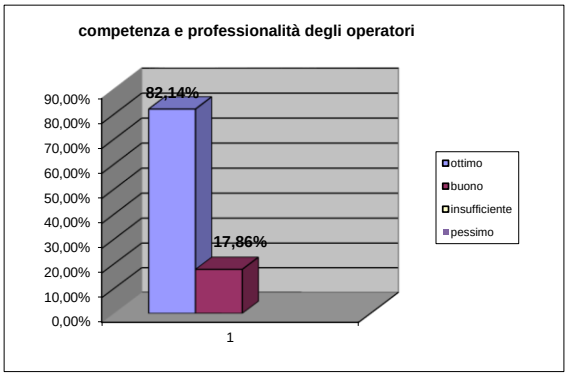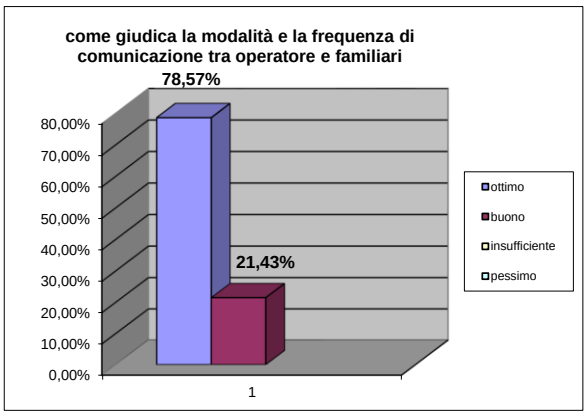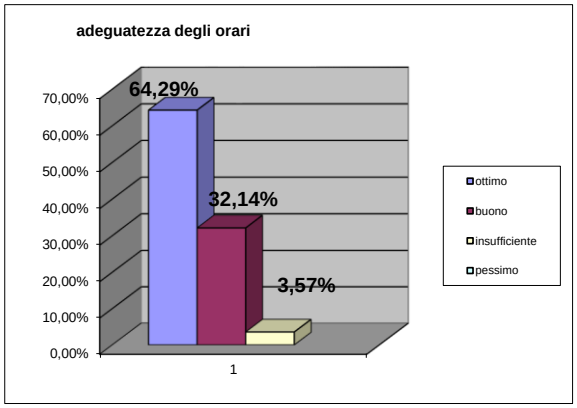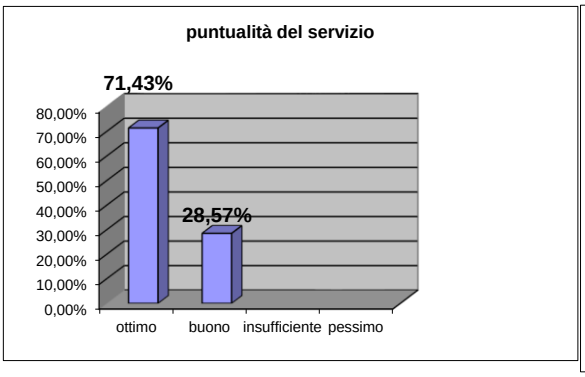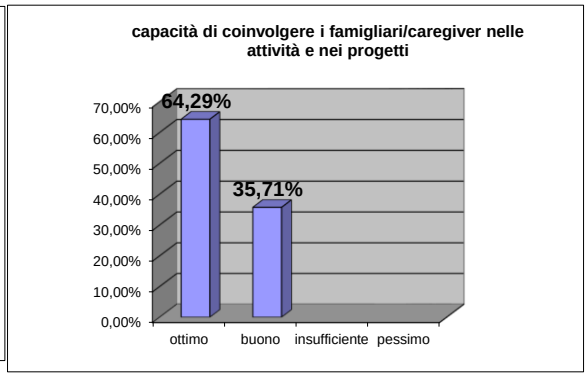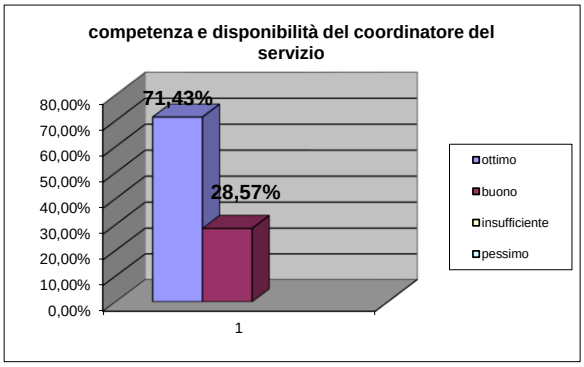QUESTIONARIO DI RILEVAZIONE GRADO DI SODDISFAZIONE ANNO 2018 servizio A.D.I.